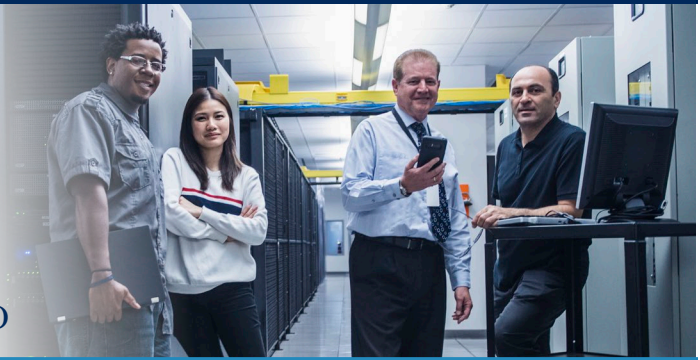**Securing today and tomorrow**

IT Career Opportunities at the Social Security Administration

Woodlawn, MD • Urbana, MD • Durham, NC • Denver, CO

IT Specialist

Information Technology (IT) Specialists at Social Security apply cutting-edge technologies to maintain and create our systems and keep them up to date with constantly changing agency programs. IT Specialists do everything from managing computer needs for the support staff to building the programs that employees use to process claims for Social Security benefits. We have many IT roles including Software Developers, Cyber Security Specialist, System Administrators, Network Administrators, Project Managers, Testing Specialist, Help Desk Support, and Database Administrators.

Requirements & Qualifications

To qualify, you must be a U.S. citizen and have excellent customer service, communication, problem solving, and analytical skills. Additional qualifications are as follows:

Grade 5 Minimum Qualifications

- A Bachelor's degree.

Grade 7 Minimum Qualifications

- (1) graduating with at least a 3.0/4.0 GPA; (2) graduating in the top third of the graduating class; or (3) membership in a national scholastic honor society. One full year of graduate level study/Master's or higher degree
- At least 52 weeks of specialized experience. Such IT-related experience includes assisting senior specialists with application troubleshooting, computer programming, hardware or software configuration, etc.

Grade 9 Minimum Qualifications

- A Master's or equivalent graduate degree **OR**
- Successful completion of two full years of progressively higher-level graduate education leading to a master's or equivalent graduate degree **OR**
- At least 52 weeks of specialized IT experience at the GS-7 level

Based on your qualifications such as experience, education, or a combination of both, you may be considered for positions at the GS 11-15 grade level.

Educational Degree

The educational degree must be in a computer science, engineering, information science, information systems management, mathematics, operations research, statistics, or technology management; or a degree that provided a minimum of 24 semester hours in one or more of the fields identified above and required the development or adaption of applications, systems or networks. Transcripts are required to substantiate education.

Excellent Benefits

- Earn 13 paid vacation days a year, then
  - » 20 days a year after 3 years
  - » 26 days a year after 15 years
- Earn 13 paid sick days each year
- 11 paid Federal holidays
- Health benefits including medical, dental, and vision; and access to flexible spending accounts
- Life Insurance
- Pension benefits under the Federal Employees Retirement System and Optional Thrift Savings Plan (similar to a 401k). The government matches your contribution up to 5% of your salary.
- Flexible work schedules
- Telework Opportunities
- Competitive Salary

CONTACT US

For more information, visit:
www.ssa.gov/careers

Please submit resumes to:
ssa.ocio.recruitment@ssa.gov

Special Instructions for emailing your resume:
Please keep in mind that emailing your resume is not a secure mean of communication with us. It is possible that information you include in an email could be intercepted and read by others outside of SSA and used by those third parties for purposes you did not intend. For this reason, we ask that you limit the personal information you send to that which is necessary. Do not include any Social Security numbers.

Delivering technology solutions that *benefit* the nation!

We are an innovative organization where employees are our most valued resource. We provide a wide range of careers, great flexibility, and work-life balance, while supporting technology that's essential to you, your family, friends, and neighbors.