

With you through  
life's journey...



## Social Security Is Hiring Now

IT Specialist  
Office of Analytics and Improvements

Location: **Multiple** (Falls Church VA, Atlanta GA, Birmingham AL, Boston MA, Dallas TX, New York NY, Kansas City MO, Seattle WA, San Francisco (Oakland) CA, Los Angeles CA, Chicago IL, Detroit MI, Philadelphia PA).

IT Specialists play a vital role in ensuring people receive the Social Security Benefits they are due. As an IT Specialist, you provide technical support on a variety of IT or data issues and policies. You provide technical assistance in the application of analytical processes and/or the development of new and improved information systems. You analyze a variety of IT or data issues, including systems design, problem analysis and resolution, and business data analysis. You play an important role in driving the Social Security Administration toward data-driven decision making.

### REQUIREMENTS & QUALIFICATIONS

To qualify, you must be a U.S. Citizen and have excellent communication and people skills. We consider additional qualifications such as experience, education or a combination of experience and education.

### APPLY TODAY

Send your resume/transcripts  
to:

[DCARO.Hiring.IT.Specialist@ssa.gov](mailto:DCARO.Hiring.IT.Specialist@ssa.gov)

### Federal Grade Levels & Starting Salaries:

- GS-7: \_\_\_\_\_
- GS-9: \_\_\_\_\_
- GS-11: \_\_\_\_\_
- GS-12: \_\_\_\_\_

*Based on geographic locality*

### Get **Federal Resume Help**



Visit [SSA.GOV/Careers](https://www.ssa.gov/Careers)



## SALARY & ADVANCEMENT

Entry into these positions is at the GS-7 to GS-12 level with opportunities for career advancement. Your starting GS-level is based on your education and experience. Salaries are competitive and include locality adjustments based on the job location. SSA offers promotion opportunities and a wide variety of positions in our numerous offices across the country.

## GREAT BENEFITS:

- Earn 13 paid vacation days a year, then
  - » 20 days a year after 3 years
  - » 26 days a year after 15 years
- Earn 13 paid sick days each year
- 11 paid Federal holidays
- Health benefits including medical, dental, and vision; and access to flexible spending accounts
- Life insurance
- Pension benefits under the Federal Employees Retirement System
- Optional Thrift Savings Plan (similar to a 401K). The government matches your contribution up to 5% of your salary
- Flexible work schedules
- Potential overtime opportunities
- Potential telework opportunities
- Eligibility for the Public Service Student Loan Forgiveness Program

## SALARY INCREASES:

GS positions have salary increases based on the number of years of successful performance. The longer you work for SSA, the more your salary will grow! See OPM GS Pay Schedules for more information on GS pay tables and locality pay. See **OPM GS Pay Schedules** (<https://www.opm.gov/policy-data-oversight/pay-leave/salarieswages/>) for more information on GS pay tables and locality pay.

## MAKE A DIFFERENCE IN YOUR COMMUNITY!

Social Security helps people through their life's journey in many ways. You will make a positive difference in the lives of people, from all walks of life, who need help applying for retirement, disability, and other critical benefits and services.

## SOCIAL SECURITY

---

Email questions to:

---

See current SSA job vacancies at  
**USAJOBS.GOV**



**Like us on Facebook**



**Follow us on LinkedIn**

